I. GENERAL INFORMATION

When can I get an appointment?

Do you offer virtual programming?

What is the cost of the program? Is insurance accepted?

What type of financial aid, payment plans or sliding fee scales are used?

III. MOTIVATIONAL TECHNIQUES

What do you do to motivate patients to keep coming to treatment, and to stay engaged in their treatment plan?

II. SERVICES

Do you provide services for ________________ (fill in the age/gender of the person who needs treatment)?

My loved one may need these services; do you provide them?

- Medications for Opioid Use Disorder (MOUD)?
- Withdrawal Management ("Detox")
- Medical and psychiatric staff for physical and mental health issues?

Is there family counseling? If not, can you make a referral?

Do you design a continuing care plan to help in the ongoing recovery process?

IV. EFFECTIVENESS

What does your evaluation process look like?

What credentials and licenses do the program’s clinical staff hold?

What type of accreditation and/or state licensing do you have?

Have you had your program evaluated?

What are the outcomes of the evaluation?